



5 STAR BOARDING



KENNELS & CATTERY



T. 01371 822 821. Stebbing Road, Felsted, Essex CM6 3LQ

Opening Hours: Mon to Sat 10am to 12.30pm and 4pm to 6pm
Sunday Closed Closed on Bank Holidays

Please complete this booking form and return to us along with the required deposit. Thank you.

Owners Name:

Tel Number:

Address:

Postcode:

Dogs/Cats Name:

Breed:

Sex:

Age:

Colour

Vet Normally Used:

Arrival Date:

am / pm

Departure Date:

am / pm

I agree to abide by 5 Star Boarding Kennels & Cattery's standard terms and conditions, which I have read and received.

Signature:

Date:

Print Name:

You must produce a valid vaccination certificate on the day you bring your pet(s) in for boarding. If you fail to do so you could incur additional charges or be refused admission. Please see our terms and conditions.

Pricing, effective from February 2015

DOGS

Toy: £14.00 per day

Small: £15.00 per day

Medium: £16.00 per day

Large: £17.00 per day

All quoted prices are per day and include food, exercise, heating, insurance and VAT.

CATS

Standard £10.00 per cat per day

Luxury: £12.00 per cat day

All quoted prices are per day and include food, heating, insurance and VAT.

OFFERS

5% discount for 3 pets (from the same family) sharing.

10% discount for long-term stays of 30 days or more.

www.5starboardingkennelsandcattery.co.uk

**Payment strictly on departure
Payment Method, Cash, Cheque
Credit & Debit cards now accepted
- a processing fee is charged.
Please ask**



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Terms and Conditions

We will be pleased to accept animals for boarding on the following basis:

1. All dogs must be inoculated and have the necessary annual booster injections against Hard Pad, Distemper, Leptospirosis, a Parvo-Virus and Kennel Cough -all must have been administered within the last 12 months and no later than 14 days prior to arrival. All cats must be inoculated and have the necessary annual booster injections against Feline Infectious Enteritis and Cat Flu -all must have been administered within the last 12 months and no later **than** 14 days prior to arrival. A valid and up-to-date certificate from the vet must be produced upon arrival or unfortunately we will have to refuse to take the dog/cat, as we must protect boarding animals within our care. If a valid vaccination document is not produced then we reserve the right to (a) refuse to take the pet until you return with the required documentation, (b) ask you to call your vets from your mobile phone so we can speak to them to clarify vaccination status, (c) we call your vet to clarify vaccination status at a charge of £1 to be paid on departure.
2. In the event of injury to or illness of a cat or dog, 5 Star will instruct your designated veterinary surgeon, or use the services of our own appointed vet. Costs thereof will be met by our Insurance Scheme under their Terms and Conditions. Vets fees incurred as a result of any illness, injury or disability that exists prior to boarding will not be covered under 5 Star's insurance, therefore costs will be the responsibility of the owner(s).
3. In the event of injury or illness of any animal that is not a cat or dog, a Veterinary Surgeon may be called in. All costs incurred in this connection and in the carrying out of his instructions, shall be at the owner's expense.
4. The animal's owner accepts and agrees that whilst every care and attention is given to the animal(s), they are accepted by 5 Star at the owner's risk. Also, belongings (such as toys, blankets, beds, leads, collars, feeding bottles, bowls, carriers and cages) are also left at the owner's risk.
5. When a booking is made, a fixed date on which the owner will collect the animal will be agreed. If the owner wishes to collect the animal before that date, they may do so but will remain liable to pay boarding fees up to the agreed collection date.
6. All rates are daily. Boarding fees will be charged at prevailing rate at time of departure. Owners must settle their accounts in full before the animal is removed. We waiver V= the daily rate for pets collected in the morning or checked in during the afternoon.
7. PLEASE NOTE: Christmas Day, Boxing Day, New Years Day and all other Bank Holidays will all be charged at double rate.
8. No booking shall be fully accepted until a £20 per animal per week deposit has been received by 5 Star. Deposits are non-refundable.
9. Extra charges apply for administration of any medication. Please contact us to discuss further.
10. If a booking is cancelled or altered, deposits will only be transferred if written cancellation or alteration is received 30 days before the intended arrival date.
11. If any animal is left for seven days beyond the booked departure date without contact from the owner or a representative the animal will be deemed abandoned. We will then follow the procedure to rehome or relocate the animal to a rescue centre. All boarding fees and other costs will remain the responsibility of the owner.

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